

Post-exercise Foxwater 09 – observations and actions

IT SHOULD BE NOTED THAT THE DOCUMENT IS DRAFT AND WORK IN PROGRESS. None shown are deemed Plan critical in so far as none of them render the Plan or the ability of of agencies to respond effectively in accordance with the Plan, but rather are ongoing improvements identified as part of a continuous learning process.

	No	Learning Point	Further Development	By Whom	Comments/ Completion Date
Nuclear Installations Inspectorate	1	Revised updated plan of lessons learnt to include modern thinking in respect of Strategic Technical Advisory Cell and arrangements for release of people from Counter Measures procedures	Ongoing by SCC EPU Planwriter	Mike Jukes	To be completed by 31 August 2009. SotonSafe Version 5 to follow
	2	Simulation of Gold Command and related confusion and suggested isolation of local authority to emergency services within ECC layout.	None	Not applicable	Adequately tested within GoldenFox 07 and LIVEX 08. Co-location of Strategic and Tactical Command exercise artificiality
	3	Legitimacy of extending the Counter Measures Zone based upon projected weather forecasts	For consideration	SEPG	Meeting 6 May 2009
	4	Enhancement of alerting equipment within Eastern Docks site	For consideration	ABP/PM Nuc	For assessment and clarification at SEPG on 6 May 2009.
Southampton City Council	5	Update of PITS walkroutes resulting from 18/11/08 Hythe exercise	Scheduled	Liz Batten	Completed Feb/March 2009
	6	Clarification of no authority to distribute PITS beyond 2km	For consideration	Director of Public Health	For clarification at SEPG on 6 May 2009 and related correspondence if necessary
	7	Facilities upgrade to allow closer working of city council response team with other key agencies and CCTV links within the TCC.	Not applicable	Graham Wyeth	To be further assessed upon relocation of TCC in July 2011 and ongoing related need.

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	8	Improved interaction and direction of Controller with ECC staff - co-location.	Internal to SCC	Graham Wyeth	To be briefed at annual Controllers' and Supervisors' review meetings and included within MIP Role Action Cards
	9	The critical role of 'runner' within and between cells.	Internal to SCC	Graham Wyeth	To be briefed at annual Controllers' and Supervisors' review meetings and included within MIP Role Action Cards
	10	Lack of effective briefing within and between staff with particuiar reference to shift changeover.	Internal to SCC	Graham Wyeth	To be briefed at annual Controllers' and Supervisors' review meetings and included within MIP Role Action Cards
	11	Additional call logging and pre incident training for ECC staff	Additional training	Sandy Rudd	To be scheduled within EPU workplan 2009/10
	12	Record keeping - particularly in relation to Controller related TCC meetings and follow up actions.	Internal to SCC	Graham Wyeth	To be briefed at annual Controllers' and Supervisors' review meetings and included within MIP Role Action Cards
	13	Sensitivities of staff to lack of engagement and clear direction within ECC.		Graham Wyeth	To be briefed at annual Controllers' and Supervisors' review meetings and included within MIP Role Action Cards
	14	Importance of early and ongoing communications with adjacent authorities.	None	Mike Jukes	Adequately emphasised within SotonSafe Plan with good ongoing liaison links in the case of a legitimate emergency
	15	Di Staff and NII early EndEx to the detriment of ongoing local authority recovery phase considerations.	To be noted	SEPG	To ensure appropriate realignment and emphasis within future Foxwater exercises
SCC Public Call Centre (Capita)	16	Basic awareness training of call centre staff.	Appropriate training to be given	Esther Hedges and Sandy Rudd	To be scheduled within EPU workplan 2009/10
	17	Availability of pre-scripted messages and responses.	None required	Graham Wyeth	To ensure the presence of an Emergency Planning Officer to direct responses in accordance with SotonSafe guidance
	18	Contact centre manager to be part of the SCC Tactical management team.	Agreed	Mike Jukes	To be integrated into the SotonSafe Plan as a result of the new Capita lead role
	19	Publish a contact centre number as an emergency centre helpline.	To be agreed	Esther Hedges	Awaiting clarification

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	20	Activation of contact centre to be more clearly outlined within the Sotonsafe Plan.	Noted	Mike Jukes	To review pre-publication SotonSafe Plan Version 5
	21	Better communication links with SCC TCC cell to ensure timely accurate information to public requests, ie taking of PITS etc.	Not applicable	Not applicable	In reality additional staffing and communications are available to fulfil this need
	22	Provision of mapping to inform accuracy and clarity of response to public enquiries.	Noted	Graham Wyeth	Is included within designated locations pre visit check off requirements. Call Centre to be included.
Police	23	Reaffirmation of communications and alert cascade.	For consideration	Police & PMNUC	To be clarified at SEPG meeting 6 May 09
	24	Premature nature of incident as resolved when hull sealed given that this merely returns the sub to a Cat 2 state.	For consideration	PM NUC	To be clarified at SEPG meeting 6 May 09
	25	Radiological protection advice to be provided in a form that is easily understood by non-experts.	For consideration	Graham Hughes	To be clarified at SEPG meeting 6 May 09
Fire and Rescue	26	Projection of NARIMS information capability within the TCC.	Fopr consideration	PM NUC	Being assessed as a potential option within new TCC upon relocation 07/11
	27	Information exchange between Bronze and Silver command cells ineffective.	Internal or inter agency?	Martyn Long, HFRS	Precise details of feedback to be clarified at SEPG meeting 6 May 09 for assessment of any ongoing requirements
	28	Clarification of the primacy of the Deputy Harbour Master within Bronze Command.	For clarification	ALL	To be clarified at SEPG meeting 6 May 09
Ambulance	29	Provision of 'body bags' within EZRC for contaminated patients with life threatening injuries upon transferral to hospital	For consideration	PM NUC	To be assessed - response awaited
	30	Inability to decontaminate stretcher bound patients within EZRC	Clarification sought	PM NUC	To be assessed and report back
	31	Limited EZRC access for ambulances (one at a time)	Clarification sought	PM NUC	To assess and respond

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	32	Pre-positioning of PITS and public information leaflets within local ambulance stations and other emergency service locations	Agreed	Sandy Rudd	Integrated within pre visit PITS distribution plan/matrix
ABP	33	Fragmentation by landline and mobile of communications between TCC and ICC.	To be assessed	Ray Blair, Graham Wyeth and PM NUC	Based upon enhanced telecommunications and Airwave provided during NPV visits.
	34	Maintaining of state boards and NARIMS logging by knowledgeable and trained staff.	To be assessed	Ray Blair and PM NUC	For assessment and training obligations
Primary Care Trust	35	Supporting staff, telecommunications and internet links required to fulfil PCT and HPA roles within the TCC	Internal to PCT and HPA	Graham Wilkinson, Carole Berryman & Kathryn Rowles	PCT internal assessment and adjudication
	36	All agencies not kept aware of contents of press releases	Noted	Mike Jukes	To be further emphasised within the plan
	37	NHS Direct need better preplanned information. Public to be invited to contact NHS Direct for all health related concerns	Interagency liaison requirement	Graham Wilkinson and Carole Berryman	To action and report back
	38	PPE for wider NHS staff.	Interagency liaison requirement	Graham Wilkinson and Carole Berryman	To action and report back
Health Protection Agency	39	Preprepared statements for GP surgeries should be provided within the Plan.	Noted	PCT	To be highlighted within HPA responsibility within SotonSafe Plan

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	40	Greater clarity of precise locations directly affected.	Noted	Gold led	To be more clearly and more promptly demonstrated by STAC response
DISTAFF-SONART	41	RESPONSE PROVIDED UNDER SEPARATE COVER		PM NUC	Been considered under confidential cover and resolved. SEPG membership aware.
MOD/DSTL/NAVAL REGULATOR	42	RESPONSE PROVIDED UNDER SEPARATE COVER		PM NUC	Been considered under confidential cover and resolved. SEPG membership aware.

**of the issues
off-site partner
improvements**

Status

Ongoing - to be published December 2009.

Complete

Complete - exercise artificiality, SEPG minutes of 6 May 2009 refer. Plan clear.

Complete - above minutes refer. MOD siren purchased. Integrated into Version 5 Plan.

Complete

Complete. Noted. Above minutes refer. Not at issue.

Pending

Complete
Complete
Complete
Ongoing
Complete
Pending
Complete
Noted and acknowledged for future exercise purposes.
Ongoing
Complete
Complete integrated into Version 5 of the Plan.
Complete. Part IV prescribed media statements refer.

Complete
Exercise artificiality
Complete
Complete - Minutes refer.
Complete. Noted meeting minutes refer.
Pending
Ongoing
Complete. Clarified within meeting minutes.
Complete. Meeting minutes clarify.
Complete. Casualty bags available to limit cross contamination.
Complete. Adjustments would be made to suit.
Complete. Reviewed - more than adequate parking and access available now adjacent building works complete.

Complete
Complete, exercise artificiality and the need to maintain normal business services on the day impacted.
See also No 7. Pending given related costs and potential relocation.
Pending
Pending
Pending
Pending
Complete. PCT to adapt media statements and incident updates to circulate as per their global emailing capability

Pending
Complete
Complete